

## QUALITY POLICY

Hammond Power Solutions Inc. is dedicated to continuously improving our ability to anticipate, identify and consistently satisfy the collective needs of our customers, suppliers, employees, and other interested parties.

To maintain a leadership position as a supplier of quality power solutions, including transformers, complementary products, and services, we are committed to maintaining our ISO 9001 Quality Management System and applicable requirements at all plants globally to:

- Adopt the best quality practices and technologies.
- Promote ownership, responsibility, and accountability for quality among all employees and management.
- Ensure employee awareness of quality initiatives through formal training and communication programs.
- Transform product and service quality through:
  - setting and reviewing measurable quality objectives and performance targets,
  - collecting, analyzing, and utilizing quality data,
  - actioning opportunities and mitigating risk and,
  - reviewing the Quality Policy for continuing suitability.



Adrian Thomas  
Chief Executive Officer